

Judiciary of Guam

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DANIELLE T. ROSETE, ESQ. Administrator of the Courts

Hon. Robert J. Torres Chief Justice Hon. Alberto C. Lamorena, III Presiding Judge

April 16, 2024

MEMORANDUM:

To: All Prospective Bidders

From: Administrator of the Courts

Subject: Amendment No. 4 Re: IFB 24-04; CISCO Switch and Router

The following are responses to questions submitted to my office:

1. It is unclear in the bid specifications, if parts are to be on hand to meet the 4-hour exchange parts or if that is a service directly from the manufacturer.

Response: Service directly from the manufacturer.

2. Kindly clarify if this is a 5-year service contract.

Response: 5-year support (parts & service) and subscription (firmware & software updates)

Please be reminded that this Amendment shall be acknowledged in your bid. Failure to acknowledge this Amendment No. 4 shall result in disqualification from this IFB.

Should you have any questions please contact the Procurement office at (671) 300-7994/475-3212/3175 or email at <u>mantonio@guamcourts.gov</u> and <u>kperez@guamcourts.gov</u>.

TRuncte DANIELLE T. ROSETE

cc: Bid File