

Judiciary of Guam

Administrative Office of the Courts Guam Judicial Center • 120 West O'Brien Dr • Hagåtña, Gu. 96910 Tel: (671) 475-3544 • Fax: (671) 475-3184



February 6, 2025

MEMORANDUM:

To: All Prospective Offerors

From: Administrator of the Courts

Subject: Amendment No. 5

Re: RFP 25-02; VOIP Telephone Services

Below are responses to questions submitted to my office:

1. Please specify if expansion modules are needed for phone instruments. Judiciary response: The RFP requires a minimum of 10 programmable buttons. If the phone being offered requires expansion modules of 10 programmable buttons to meet this requirement, then the answer is yes.

Will the Judiciary accept 6 buttons with a button for a page shift for a total of 30?

Response: The RFP requires a minimum of 10 programmable buttons.

Please confirm if the analog telephone service lines that will service elevators, alarms, and other "failover" requirements must be based on analog line powered service (POTS) in compliance with service standards defined by the Guam Public Utilities Commission Minimum Technical Standards Rule 3, which states as follows:

GTA shall furnish and maintain properly designed plant facilities to provide satisfactory circuit transmission of communications between customers. Circuit transmission shall have adequate volume levels and be free of excessive distortion. Levels of noise and cross talk shall be such as not to impair communications. The circuit transmission objectives set forth herein are based upon the use of standard telephone (500 type) sets connected to a 48-52 full float volt direct current supply. The minimum subscriber loop transmission objectives are as follows:

- A. 1,000 HZ loss: -8.5db or less.
- B. Loop Circuit: not less than 20 ma.
- C. Circuit noise: 30db rnc or less.
- D. CKT balance: 50db or greater.

E. Subscriber loops shall have a loop resistance not exceeding the supervision limit of the associated central office equipment, unless equipped with appropriate supervision extending devices to ensure that proper network control signaling and transmission is provided.

Response: Yes.

3. PDS reviewed the GTA invoices provided and noticed Emergency Line Service entries. However, this service is not defined in the RFP. Please confirm if these services are to be provided under the RFP and if so, define the service requirements and number of lines required.

Response: In Exhibit C – Revised Pricing Sheet, Grand Total Cost states, "All fees such as 911, surcharges, and maintenance agreement shall be included in the cost".

4. PDS also noticed two "Other Charges" for the November invoice (total of \$48,160.63). Please advise prospective offerors what services these charges affect and if similar Other Charges services will be needed for the new RFP.

Response: Please follow instructions in Exhibit C - Revised Pricing Sheet.

5. President Trump recently declared increased tariffs for China, Mexico and Canada. We expect action could have a significant impact on the cost of various materials and equipment needed for this project, though it is not possible to judge this impact without further details from the Federal Government. PDS is working with our manufacturers/suppliers/ to determine the effects. PDS will not know until the tariffs go into effect and manufacturers/suppliers apply these tariffs to their products the true impact. PDS requests that the turn-in date be extended 30 days to allow for the determination of any potential impact on the cost to provision the requested services.

Response: The Judiciary cannot extend the submission date by an additional 30 days to prevent any interruption or increase in service costs as much as possible. However, the Judiciary will extend the submission date to February 17, 2025, as specified below.

6. PDS requests that the delivery be restated in normal terms, such as "XX days after Award and Notice to Proceed". The current delivery requirement is ambiguous and subject to changes in the submission date, JOG evaluation/negotiations timelines, and the final date of award. The current delivery requirement favors the incumbent provider and puts other Offerors at a significant disadvantage.

Response: The delivery date is <u>changed from April 1, 2025 to 90 Days from issuance date of a Purchase Order.</u>

7. In Exhibit B – Scope of Services, reference pages 10-12, the JOG RFP states that the telephone devices will use a "2 wire connection with adapter". This is stated for Guam Judicial Center, Guam Historic Courthouse, San Ramon Building, and the Route 4 Building. Based on the site survey, PDS believes that these locations are not as stated but have existing CAT6 wiring/LAN connection available to support the Telephone Instruments. Please clarify the type of connection available at these locations.

Response: The type of Connection is CAT6 for telephone instruments.

The deadline to submit proposals is <u>changed from February 6, 2025 at 10am, Guam</u> Standard Time, to February 17, 2025 at 10am, Guam Standard Time.

Please be reminded that this Amendment shall be acknowledged in your proposal. Failure to acknowledge this Amendment No. 5 may result in disqualification from this RFP.

Should you have any questions please contact the Procurement office at **(671) 300-7994/475-3212/3175** or email at mantonio@guamcourts.gov and kperez@guamcourts.gov.

DANIELLE T. ROSETE

cc: RFP File