

JUDICIARY OF GUAM STRATEGIC PLAN 2024-2027







Judiciary of Guam Strategic Plan 2024-2027

Mission Statement:

Delivering justice fairly and efficiently through transparent, inclusive, and accessible court services

Vision Statement:

A model of judicial excellence—trusted, innovative, and independent

Pillars of Justice

Pillar of Justice 1: Improving Court Operations and Services

Providing equitable and fair justice by removing barriers to services and improving operations guarantees access to the courts for all.

Goals

- 1. Improve the juror, court patron, litigant, and court partner experience through additional services and court access.
- 2. Enhance general court operations and facilities to ensure they are more convenient for patrons and partner agencies.
- 3. Improve legal resources available to self-represented litigants and court patrons.
- 4. Provide opportunities that increase and enhance legal representation on Guam.
- 5. Use data to make more informed decisions about resource allocation, the need for court services, and improvement of operations.

Pillar of Justice 2: Increasing Public Trust and Confidence

Trust and confidence in the courts can be achieved through transparency, accountability, education, and communication.

Goals

- 1. Increase court communication with the public and with employees.
- 2. Increase court transparency and accountability by using performance measures and statistical data to demonstrate timely and just resolution of cases.
- 3. Educate the community and media on court operations, functions, and processes.
- 4. Improve the customer service provided by judicial officers and court staff.

Pillars of Justice

Pillar of Justice 3: Embracing and Enhancing Technology

Using existing technology and technological innovations are essential to improving court operations and court performance.

Goals

- 1. Support and sustain court improvements through technological infrastructure updates and ensure the infrastructure and facilities can support the improvements.
- 2. Improve the Judiciary website to make it more user-friendly and accessible for all court patrons.
- 3. Enhance the case management system to expand electronic filing and ensure public access to electronic court files.
- 4. Leverage technology, including artificial intelligence, to streamline operations and broaden access to justice.

Pillar of Justice 4: Promoting a Wellness Driven Court Culture and Workforce

Qualified judicial officers and staff are essential for a high functioning court to ensure the administration of justice through consistent and efficient operation.

Goals

- 1. Develop and train employees to improve recruitment, retention, and court operations.
- 2. Acknowledge employee performance to improve satisfaction.
- 3. Improve employee morale by offering services and programs that promote wellness and team spirit.
- 4. Maintain compensation based on external competitiveness and internal equity.



